

The Hunterian Access Policy

Introduction

The Hunterian operates within the context and policies of the University of Glasgow. The University is committed to promoting equality in all its activities and aims to provide a work, learning, research and teaching environment free from discrimination and unfair treatment. Further information can be found at <https://www.gla.ac.uk/myglasgow/humanresources/equalitydiversity/>

The Hunterian aims to welcome all visitors into our venues. We aim to build accessibility into all areas of our work and this Policy sets how we will provide access to and promote understanding and enjoyment of the collections through a wide range of means, as resources allow.

Definitions

In order to eliminate barriers to access we will consider the following forms of accessibility:

Physical

Physical access refers to the building, its construction and facilities.

Sensory

Sensory access encompasses means of interpretation that may be required by those with limited sight or hearing.

Cultural

Cultural access takes into account the diversity of visitors' backgrounds.

Intellectual

Intellectual access refers to the provision of information for visitors with a range of learning styles and abilities.

Financial Access

Financial access includes the provision of free admission to the permanent displays and offering concessions to suit a range of incomes when charging for special exhibitions.

Policy

The Buildings

- The Hunterian seeks to provide all visitors with equal access to our buildings, making alternative provision where necessary, within the constraints of Listed buildings. Where physical access is not possible, e.g. the Mackintosh House within the Hunterian Art Gallery, we will provide some experience of that part of the collection or service for visitors.
- The buildings should be navigable by visitors with visual impairments.

Front of House/Visitor Experience

- Front of house staff will assist and welcome all visitors according to their needs.
- The comfort and ease of visitors will be addressed, including providing, where possible, appropriate toilets, nappy changing facilities, access for push-chairs, seating in galleries and an on-site wheelchair.
- The Hunterian aims to provide adequate signage and/or navigatory tools to suit a range of visitor needs as resources become available.
- We are committed to ongoing training in access issues for staff and volunteers.

Collections interpretation & management

The Hunterian aims to:

- provide varied means of access to its collections, to suit a range of audiences, including visual displays, publications and digital means as appropriate.
- provide interpretive information in formats appropriate for visitors with limited sight or hearing, as resources allow, for example through the provision of large print labels.
- ensure that the presentation and labelling of displays respects diversity.

Education

The Hunterian aims to:

- provide education programmes to interpret the collections for people from a range of backgrounds and abilities.
- make educational events as accessible as possible.
- provide educational programmes and visits tailored to specific groups and audiences from time to time.

Publicity/marketing

The Hunterian aims to:

- keep the general public informed of permanent and temporary displays and events through appropriate publicity/ promotion.
- provide publicity material on request in alternative formats for a range of needs, as resources allow.

Management of the Policy

An Access Action Plan will follow this Policy, outlining specific needs and projects (as resources allow), with named individuals responsible for realising these aims and a schedule for their implementation.

The Hunterian marketing and communications team will be responsible for the development and implementation of the Policy and Action Plan.

This policy and wider information on access will be available on our website www.glasgow.ac.uk/hunterian/about/reportsandpolicies and will be made available for visitors to The Hunterian on request.

The Hunterian Management Group will review this policy periodically, in line with national guidelines and standards.