It is easier to user the auto setup tool at [www.gla.ac.uk/eduroam](http://www.gla.ac.uk/eduroam)

Open the **Start Menu** and search for **Control Panel**



In the Control Panel, select **Network and Sharing Centre**. You may have to use the search in the top right to find it.



In the Network and Sharing centre, click **Set up a new connection or network**



Select **Manually connect to a wireless network**



Enter the details as follows then click next

* **Network name:** eduroam
* **Security type:** WPA2-Enterprise



Click **Change connection settings**

****

Click on the **Security** tab, then **Settings**

****

Enter the settings as below:

* Tick the box for **Connect to these servers**
* Enter **radius.gla.ac.uk**
* Tick the box next to the **AAA Certificate Services**
* Click **Configure…** - ensure option to **Automatically use Windows log-on name…** is **NOT** ticked

Select **OK**, then select **OK** to return to **Network Properties**

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In **Network Properties**, click **Advanced Settings**

****

Click the tick next to **Specify authentication mode**

Select **User authentication** from the drop-down menu

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Click **Save credentials**

Enter your full University of Glasgow email address as the username and your password as the password

Note of username format:

* Student: 1234567x@student.gla.ac.uk
* PGR: j.doe.9@research.gla.ac.uk
* Staff: firstname.surname@glasgow.ac.uk
* Affiliate staff (no email):GUID@JRS.glasgow.ac.uk

Select **OK** in all open windows



**Tip**: leave the **Successfully added eduroam** window open – if the connection fails you can use this to check and correct settings and login details



The **Network and Sharing Centre** should now show an internet connection through **eduroam**

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You may have to open your WiFi menu from the system tray (bottom right, next to the time and date) and select **eduroam** to prompt your computer to start the connection

**NEED HELP?**

***Log an enquiry*** ***online*** using UofG Helpdesk at **gla.ac.uk/help**

***In person****:* Visit the IT Helpdesk on Level 2. Log in to **gla.ac.uk/help** then search for “**IT Helpdesk Opening hours**” or see sign outside the IT Helpdesk.

***Phone****:* 0141 330 4800

